

Michael McCauley

Business Applications Support Analyst



703 - 731 - 5864

Career Objective

As a professional, performance-driven website designer and database architect with over 10 years of management experience, I am looking for a position as an application support analyst for a company that would allow me to enhance my abilities and provide a work environment that is challenging and flexible.

Languages and Technical Skills

Web:	HTML, XML, ASP.NET, Microsoft IIS, Web Services
Languages:	SQL, Visual Basic, WPF, AutoCAD, SAS, Cobol, Fortran
Databases:	SQL Server (2005/2008/2012) MySQL, SQLite, MS Access, DB2, Natezza
OS:	Windows (NT/2000/XP, Vista/7) Windows Server (NT 4.0/2000/2003/2008), Mac OS X, IBM MVS/TSO

Work Experience

2014 - Present **Freelancer - Web Designer and Developer**

- Responsible for design, site structure, and daily maintenance of websites using **HTML5, CSS, Javascript, PHP** and **VB.NET**.
- **XHTML & CSS** coding, image editing and basic SEO and analytics reporting.
- Produce creative designs for logos, websites, business cards, brochures, newsletters and other promotional material.

2012 - 2014 **Aspire LLC, Partner - Software Product Developer**

- **Created, designed and developed Aspire eCTD Professional** and Aspire's website - Aspireectd.com.
- Aspire eCTD Professional's main purpose is to assist pharmaceutical companies author and compile documents for submission to and approval from the FDA.
- Database design utilized **SQL Server 2008** and contains both a master license/registration database and core application.
- Aspire's website functionality includes: registration for software trial, user login form, and software downloads.

2012 - 2014 **Amateur Radio Relay League (ARRL) - Independent Consultant**

- **Designed and developed the software supplement** for ARRL's Exam Study Guide Books. The supplement is a practice exam style software written in **VB.NET** allowing the user to take the track progress toward certification(s).
- **Created an iPhone** Application to supplement the practice exams for ARRL's General, Extra, and Technician Certification.

1993 - 2011 **Sallie Mae**

Manager, Sales Reporting (2008 - April 2011)

Sales Reporting **Systems Analyst** (2005 - 2008)

- **Responsible for the Sales Reporting Department's data technology needs.** Charged with the design, development and enhancement of data intelligence, plan, budget and other mission-critical database solutions to meet evolving business challenges and needs.
- **Launched and managed** the "Sales Reporting System" allowing my department to move from a manually intensive process of Excel and mainframe DB2 based sales incentive compensation models to a **fully automated SQL Server** solution. Included Web Management Portal and **SQL Reporting Services**.
- Provided unparalleled access to sales metrics, industry data and overall student loan marketing analytics.
- Provided cost savings to Sallie Mae by automating processes, reducing infrastructure costs, increasing efficiencies in staff.

Education

1996 - 1999	Associates of Applied Science - Computer Science	Central Texas College , Killeen, TX
2000 - 2002	Bachelors of Science - Computer Science	Tarleton State University , Killeen, TX



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